

Safer Neighbourhoods Information

BEWARE!

Put building materials out of reach of burglars and car thieves. Please put all bricks, large stones, iron bars and lumps of wood away from your front garden so that thieves can't use them to break into your house or car.

STREET CRIME. Be aware of who is around you. Thieves often commit snatch crimes on bicycles. Carry only the cash and cards that you need.

CAR CRIME is prevalent in our area. Lock all doors when driving and on garage forecourts. Leave nothing valuable on display when parked and ensure all windows are fully closed. Report all car crimes, even if you are not making an insurance claim.

Electrical items: Register serial numbers free on www.immobilise.com .

PROTECT YOUR MOBILE PHONE. Record the unique *IMEI* 15-digit number on your mobile - key in **#06#*. Keep the number safe. Do not advertise your phone to thieves. Most thefts occur near bus stops, stations and shops.

Find my iPhone! Download from <http://www.apple.com/uk/icloud/find-my-iphone.html> before it's stolen.

Cyclists beware! 4 easy steps to safer cycling:

1. Record your bike – take a photo, log the frame number and register it at <https://www.bikeregister.com/> . If your bike is stolen, report it to the Police.
2. If you are buying a second-hand bike, be vigilant and cover your back. If you buy a stolen bike, even unknowingly, you have no statutory rights. The bike will be recovered and you're unlikely to see a penny.
3. Don't be naïve: if you're buying a racing bike for £200 and paying cash, something's not right.
4. Always use two different locks (eg. A cable and a D-lock) to secure your bike. A thief will have to carry two tools to steal your bike.

Join the **Neighbourhood Watch Co-ordinators** in East Acton, including the WARA area, to keep crime down in our area. Who's watching your street? Email the Safer Neighbourhoods Team at eastacton.snt@met.police.uk to express an interest.

Join the **Dogwatch** dog walkers who report suspicious items to the Police. They also receive information from our local Police. Register your interest with our SNT at eastacton.snt@met.police.uk

Join the local **East Acton Ward Safer Neighbourhoods Panel** with other representative members from the community. Working with the Police to prevent and keep crime down in East Acton. Please let the SNT know you're interested at eastacton.snt@met.police.uk .

WARA Link: westactonresidents.org.uk or **Colin Bastin** colinbastin@btinternet.com

Safer Neighbourhoods Information

Police Safer Neighbourhoods Team (SNT): Sergeant James ^{CLARK} ~~Block~~, PCs Andrew Christian and James ~~Clark~~, PCSO Sandy Cumming **020 8721 2708** (this number is carried by officers when on patrol) and email: eastacton.snt@met.police.uk

They cover East Acton Ward and work with the community. **Contact them if you have any concerns.** They work varied shifts including evenings and weekends. Officers can advise on a variety of issues and deal with Home Safety checks, working closely with the Council.

Reporting Crimes and Emergency information

EMERGENCIES: Dial **999** witnessing a crime, suspicious loitering, fear, danger of attack

NON-URGENT INCIDENTS: Dial **101** for reporting after crime, allegations of crime

ACTON COMMUNITY SAFETY LIAISON OFFICER Maurice Rohan, a Council Officer working closely with the Police: **020 8825 5851** or **07961 204057**, rohanm@ealing.gov.uk

HOME SAFETY CHECKS The Safer Neighbourhoods Team **020 8721 2708**

The Fire Brigade does the same for home fire safety: **0800 128 4428**

TERRORISM ALERT: **0800 789 321**

CRIME STOPPERS. (confidential and anonymous): **0800 555 111**

GRAFFITI. (A criminal offence) Ealing hotline: **020 8825 8825**

NOISE NUISANCE: **020 8825 8111** (Mon to Fri 8.30am to midnight) or **020 8825 5000** (11pm to 4am Fri and Sat nights)

RUBBISH. Inefficient or missed collection: **020 8825 6000**. Dumped rubbish: **020 8825 8825**

STREET CLEANING: Robin Williamson **020 8825 5710**, williamsonr@ealing.gov.uk

FLY TIPPING: **020 8825 8825**

ENVIROCRIME: Enforcement, **020 8825 6000**,

Use the appropriate *e-form* on the Council's website at www.ealing.gov.uk.

ANTI SOCIAL BEHAVIOUR: Ishita Sarkar: **020 8825 9023**, sarkari@ealing.gov.uk

CPZ INFRINGEMENT: **020 8825 6677/6692**

ABANDONED CARS: **020 8825 6000**.

BEWARE!

BOGUS CALLERS (Distraction Burglary) tend to focus on elderly people, pretending to be utility providers, sellers, wanting a glass of water or pretending to need to use your phone for an emergency. **Never let strangers into your home without asking for identification.** If in doubt, telephone to confirm identities; authentic callers will not object. Bogus callers are often female.

BURGLARY. Lock doors and windows **every time** you go out. Do not leave keys near front or back doors; burglars can "fish" through letter-boxes. It is advisable to install letterbox guards and to have "sash guards" on ground floor windows.

Stop hiding Burglars! Cut your front hedges down to a maximum of 1.5 metres (about shoulder height) so burglars can't hide behind easily. Hedges should not encroach on the public pavement. October and March are the best times of the year for trimming hedges.